



Outsourced Medical Appliance, Supplementary & Auxiliary Services (Part 1/2)

Medical appliances, supplementary, and auxiliary services refer to a range of healthcare items and services that are used to assist in the treatment, rehabilitation, or ongoing care of a patient. These services and devices are often designed to support daily living, improve quality of life, or enhance recovery from illness or injury.

These services are subject to the available benefit allocations and, where applicable, the use of a Designated Service Provider when outsourced by the SAMHS. All services are subject to clinical protocols and case management.

Auxiliary Services:

- Family Size Annual Benefit:
 - Member = R1,075
 - Member +1 dependant = R1,610
 - Member +2 or more dependants = R2,145
- This benefit refers to services rendered out of hospital by the following type of healthcare providers: Audiology, Physiotherapy, Podiatry, Dietician, Occupational Therapy, Speech Therapy.
- No pre-authorization required, subject to available benefits.
- If within 50km from a SAMHS facility, a DD63 referral is required for outsourced services.

Hearing Aids:

- **Device:**
 - R16,100 per beneficiary every 5 years for the initial device.
 - No pre-authorization required, subject to available benefits.
 - Hearing aids must be prescribed by an ENT Specialist or Audiologist.
 - If within 50km of a SAMHS facility, a DD63 referral is required if the device is outsourced.
 - An audiology report may be requested to validate clinical protocols.
 - Batteries are covered only with the initial fitting; members are responsible for subsequent purchases.
 - Hearing aid accessories are not covered.
- **Maintenance/Repairs:**
 - Maintenance/repairs on existing hearing aids available on request once the manufacturer warranty expired, subject to available benefits and pre-authorization.
 - Members are encouraged to include their hearing aids in their household insurance at their own expense to cover replacement costs in case of accidental damage.

Refer to the 2026 Schedule of Benefits for a detailed overview of the benefit structure.



Outsourced Medical Appliance, Supplementary & Auxiliary Services (Part 2/2)

Incontinence Products (e.g., Adult Nappies, Catheters):

- No pre-authorisation required, subject to the SAMHS Buy-out/DSP Prescription.
- RFMCF Incontinence Formulary applies which is available on RFMCF website. Visit <https://rfmcf.co.za/provider-information/>

Stoma Therapy:

- No pre-authorisation required, subject to SAMHS Buy-out/DSP Prescription.
- Products must be obtained at a network pharmacy.
- 100% RFMCF Tariff applies.
- Clinical protocols will apply.

General Medical & Orthopaedic Appliances:

- R15,600 per family per annum.
- Examples: Crutches, Walking Frames, Wheelchairs, Compression Stockings.
- No pre-authorisation required, subject to SAMHS Buy-out/DSP Prescription.
- 100% RFMCF Tariff applies for appliances.

External Prosthesis:

- Example: Artificial Limb
- Subject to the overall annual family benefit limit for General Medical & Orthopaedic Appliances.
- Pre-authorisation required.
- 100% RFMCF Tariff applies.

Home Oxygen:

- Subject to pre-authorisation and the use of a Designated Service Provider (DSP) called Ecomed.
- Contact Ecomed at 011 955 5710 for assistance for home oxygen pre-authorisation.
- Be sure to have your prescription and any documentation from your Pulmonologist on hand. Ecomed will liaise with the Fund's Pre-Authorisation Department to confirm your benefits, and once validated, pre-authorisation will be issued and shared with both you and Ecomed to proceed with obtaining the equipment.
- CPAP/BiPAP machines have an allocated benefit of R8,320 per beneficiary per annum.

Refer to the 2026 Schedule of Benefits for a detailed overview of the benefit structure.

The South African Military Health Service remains the primary healthcare provider for medical, oral health, and hospital treatment to all beneficiaries of the Fund.